

System Improvements Ensure Reliability

By: George Landon



Commissioner
George Landon

The District recently completed updating its Comprehensive Sewer Plan. This document helps to ensure that we can meet the future needs of our customers. Our plan incorporates planning and population data along with other factors and applies them to a computer model of our existing system to predict areas that will need improvement as well as when these upgrades should take place. This plan identified 36 capital facility projects needed in the 2009 to 2015 planning period. These projects are then prioritized and funding sources identified.

Many of the projects identified in our plan are already in progress. A large sewer and water replacement project in the Salt Air Hills neighborhood is nearing completion. This project combined the efforts of the Highline Water District and Midway Sewer District. I apologize for any disruption that you may have experienced during construction. When we are done, residents will have a reliable sewer and water system serving their community as well as newly paved streets.

The District is also partnering with the City of Des Moines in a project to upgrade the sewer and water facilities at the Des Moines Marina. Preparations are also being made for a future emergency power generation system to keep the sewer pumping station at the marina operational during power outages.

An aging sewer on 32nd Ave. S. near S. 192nd Street has been replaced. New treatment plant influent screening devices will be installed this fall to increase the reliability of that process. An emergency power generator is being installed at the Salt Water Park sewer pumping station so that it will keep pumping when the power is out. Trenchless methods are being considered for the replacement of an aging forcemain in the Zenith area.

All of these plans and projects are intended to keep your sewer system working and available around the clock, because we know that our customers expect that level of service.

Please Keep Us Updated

By: Cordelia Ford



Midway Sewer District offers an Automatic Payment Program where we will charge a credit card (VISA or MasterCard) for the sewer charges, around the due date.

For those customers who are enrolled in this program, please make sure you complete a new form (available from our website or call the District & we can fax or mail) when there are changes to your card.

We do not receive any updates from the card companies, they just deny the charges!

We add a \$20 "NSF" fee, so it can be an expensive mistake. Usually a late fee is also added to the account. NSF fees can be removed with a letter from the credit card company, stating that there was fraud or potential fraud on the account.

Customers can call the District office during business hours and make credit card payments over the phone. You can also complete the card information on the back of the payment stub and mail that in, and we will charge the credit card. We always accept checks in the mail, and Midway payments are accepted at Des Moines Drug, 627 S. 227th St. in Des Moines.

Board of Commissioners



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