

**MIDWAY SEWER DISTRICT
RESOLUTION NO. 2020-03**

COVID-19 Customer Support Program

WHEREAS: On January 31, 2020, the United States Department of Health and Human Services Secretary Alex Azar declared a public health emergency for COVID-19, beginning on January 27, 2020; and

WHEREAS: On February 29, 2020 Governor Jay Inslee issued Proclamation 20-05 Declaring a State of Emergency in all counties of the State of Washington to address the impacts of COVID-19;

WHEREAS: On March 1, 2020 King County Executive Dow Constantine Declared a State of Emergency in King County to address the impacts of COVID-19;

WHEREAS: The cities served by Midway Sewer District have formally declared states of emergency within Midway Sewer District to address Covid-19;

WHEREAS: On March 13, 2020 President Donald Trump Declared a National Emergency relating to COVID-19;

WHEREAS: On May 29, 2020 Governor Jay Inslee updated his Proclamation 20-23.4 requiring all utilities providing energy, telecommunications, and water services in Washington State to develop COVID-19 Customer Support Programs, and provided COVID-19 Utility Customer Support Program Guidance;

WHEREAS: The Midway Sewer District Board of Commissioners has developed our own Customer Support Program in accordance with Proclamation 20-23.4.

Resolution: NOW THEREFORE, BE IT RESOLVED, that the Board of Commissioners of Midway Sewer District that:

1. Midway Sewer to post a link to the Washington State Proclamation 20-23, along with the statement outlined in the COVID-19 Utility Customer Support Program Guidance on the Midway Sewer District website.
2. Midway Sewer will suspend assessing late fees until termination of the statewide COVID-19 State of Emergency. Midway Sewer will continue suspension of late fees for 2 billing periods (120 days) past the statewide COVID-19 State of Emergency termination date before resuming assessing late fees.
3. Midway Sewer will suspend filing liens against properties for non-payment of utilities until termination of the statewide COVID-19 State of Emergency. Midway Sewer will continue suspension of late fees for 2 billing periods (120 days) past the statewide

COVID-19 State of Emergency termination date before resuming filing liens. Customers shall be notified prior to the 120 days that they are eligible for a lien to be filed against the property for non-payment of utilities.

4. Midway Sewer created the MAP (Midway Assistance Program) Fund back in 2005 to assist Midway Sewer customers pay their bills. The fund is funded by customer donations, and is administered by the Salvation Army. Information on the program has been listed on the Midway Sewer website since the program's start in 2005, and information on donating to the MAP Fund, as well as how to receive assistance is printed on the back of every bill. Midway Sewer will work to increase visibility of the MAP Fund on both the bill and the website.
5. Midway Sewer will enter into payment agreements with customers requesting such assistance. This is a continuation of the current practice at Midway Sewer. Customers will need to contact Midway Sewer to negotiate a payment agreement, usually with the Office Manager.

Adoption: ADOPTED at an open public meeting of the Board of Commissioners of Midway Sewer District on June 10, 2020 the following Commissioners being present and voting:

Commissioner

Commissioner

Commissioner

Commissioner

Commissioner